

## IT Testimonials

### **Rufus Design Group - Trevor Rufus MD**

It's mind boggling brilliant – seems too good to be true.

### **Syscorp Pty Ltd (Financial Software) - Chris Liddell (MD)**

Over the last year we used eTrack to generate complicated weekly invoices to multiple profit centres in excess of \$8 million. eTrack is a mission critical system for us.

### **Hothouse Pty Ltd - Greg Hughes (FC)**

Isn't that nifty! I am a very satisfied happy customer.

### **Roc Oil Mining - Clare Mills (Account Manager).**

The ease of operation of eTrack was one of the many attributes that I would recommend to all would be buyers. I did just a short 10 minute presentation using a projector to staff and the majority just went to their computers logged in and did it - no major training required! .... and yes I did have FUN whilst I was setting up the system for Roc's use.

eTrack itself is a dream to set up and maintain from the Administrators desk and the reports are brilliant - easy to download to a medium so that the data can be manipulated into just about any form.

However whilst the above is important from the administration and use of the system is important - the local technical support was uppermost in Roc's mind when deciding to purchase eTrack and this is and has been one of the greatest features - Roc has specific requirements because of the industry in which we operate. ETrack has been willing to write and adjust their system so that we can get the optimum value in the use of eTrack as a Time-recording and Time-Costing system.

### **Buckerfield Architects - Robert Buckerfield (Director)**

Fundamental to all businesses is the allocation of work to staff, the programming of that work to be completed in a timely manner with the correct allocation of resources, the overlay of checklists for quality assurance and the capturing of hours and costs for work completed. eTrack has allowed us to draw these disparate and often neglected duties into one refined management system and advance them to new levels. It is self policing and the user friendly nature means staff enjoy implementing the system.

### **Hothouse Pty Ltd (Web Developers) - Kylie Barrett**

It's really simple.

### **Serve-Ag ARM (Crop Trials) - Donna Anderson**

Guys – I've appreciated and applauded your commitment and service to us to date

### **GIO Limited - Kris Spudic**

Always happy to help, and as eTrack is a good product it's been easy to sell its virtues to potential users. Both Carol & I have been vocal in our support of it to our guys here. In addition, if you feel I can help with other potential customers please send them through, it's not a problem.

### **ING Bank - Helen Patterson**

I would also like to thank you and your team for all the effort they put in, in terms of getting all of our changes and amendments done. We had a very tight deadline and I appreciate how quickly you were able to respond. Thanks again

### **Sungard Systems Pty Ltd (Superannuation) – Colin Russell**

We have used eTrack since version 1.1. Initially, it helped us with Issue Tracking and Timesheets. More recently, with the expanded functionality, we're using eTrack for Project Planning and Management, and for Invoicing clients. The next step looks like a review of our software development methodology in conjunction with eTracks template facility, and I'm sure it won't end there..."