

Building Professional Testimonials

Site Image - Landscape Architects - Andrew Leuchars

"We are delighted with the product and do not see the need for you to run a full demo in the office before purchasing. This is the first time we have seen a product that has been so thoughtfully put together from a company that understands the basic business principles of our business. This is very exciting."

Buckerfield Architects] - Robert Buckerfield (Director)

"Fundamental to all Architectural Practices is the allocation of work to staff, the programming of that work to be completed in a timely manner with the correct allocation of resources, the overlay of checklists for quality assurance and the capturing of hours and costs for work completed. eTrack has allowed us to draw these disparate and often neglected duties into one refined management system and advance them to new levels. It is self policing and the user friendly nature means staff enjoy implementing the system."

Caldis Cook Group Architects - Stephen Caldis (Director)

As an Architect Director I manage my office that has in excess of 60 building projects running at any one time ,from concept to completion. We use E-Track to do this. We selected E-Track after studying in depth many other time management packages. At the time E-track was the only affordable package that provided reports on a time basis to our staff. From a manager's viewpoint, hours budgeted are the currency that staff understand, fees expressed in dollars terms are not understood by staff as they do not know or appreciated the high overheads that a large office generates. Time management is essential to running a business profitably and we found E-Track does the task for us in an efficient way. There is a lot in the software to assist an office in improvement. We also use it in assessing the productivity of staff in our regular reviews.

Grant Maggs Architects - Gail Faulkner]

"The Architect Institute only recommended two products - eTrack and some other one that I can't remember. eTrack is definitely the easiest to use and best looking from the products we have looked at."

Matovic Architects - Matthew Clements (IT Manager)

"Being able to visually administer and track projects in real time has become a very valuable tool for our office."

Grant Maggs Architects - Gail Faulkner

"Our main use of eTrack is in the staff time sheets. The figures extracted from these time sheets were extremely efficient in creating reports, on all project stages which then enabled us to prepare accurate design estimates for future jobs, based on past similar projects. The support staff are always extremely helpful and ready to modify the program to suit our company as the need arose".

And... "I thought I would let you know that Michael has been great in sorting things out and helping me."

Marian Graham Architect – Marian Graham (Director)

(non computer literate) at 4pm of the day she remotely downloaded after 1/2 hr training "it's a breeze".

Clare Mills from Roc Oil Mining - 100 users.

The ease of operation of eTrack was one of the many attributes that I would recommend to all would be buyers.

I did just a short 10 minute presentation using a projector to staff and the majority just went to their computers logged in and did it - no major training required! and yes I did have FUN whilst I was setting up the system for Roc's use.

eTrack itself is a dream to set up and maintain from the Administrators desk and the reports are brilliant - easy to download to a medium so that the data can be manipulated into just about any form.

However whilst the above is important from the administration and use of the system is important - the local technical support was uppermost in Roc's mind when deciding to purchase eTrack and this is and has been one of the greatest features - Roc has specific requirements because of the industry in which we operate. ETrack has been willing to write and adjust their system so that we can get the optimum value in the use of eTrack as a Time-recording and Time-Costing system.